

University of Waterloo

COMPUTING TECHNOLOGY AND SERVICES COMMITTEE

Minutes of the Meeting held October 21, 2010

PRESENT: Alan George (Chair), Melissa Conrad (Secretary), Bill Baer, Bruce Campbell, Andrea Chappell, Marko Dumancic, Erick Engelke, Bob Hicks, Paul Miskovsky, Carl Nagel, Victor Neglia, Terry Stewart, Jason Testart, Martin Timmerman, Roy Wagler

REGRETS: Jim Bell, Bill Ince

1. CHAIR'S REMARKS

None.

2. APPROVAL OF THE MINUTES OF THE MEETING OF OCTOBER 7, 2010 AND BUSINESS ARISING

Subject to a change, the minutes of the meeting of October 7, 2010 were approved.

Printing. The Chair noted that UCIST is in agreement with the proposed changes to 8.5x14 and colour printing charges. As discussed at the last meeting, these changes will take effect on January 1, 2011.

Proposed Revisions to IT Committee Mandates. Committee members were asked to send any final comments to the Secretary by October 29th.

Security Review. The Chair announced that a 'scope document' has been distributed to all interviewees.

3. IT SECURITY UPDATE, Jason Testart

Passwords. The mechanism to change a password in WatIAM and have the password automatically updated in Nexus has been written, tested, and will go into production the week of October 25th. An announcement will appear in the Bulletin soon. Additional ways to notify students are being considered.

NULL Sessions. There was a challenge in resolving NULL Sessions for Domain Controllers and certain versions of Windows Server. Mike Patterson did some further research and found a possible solution. Patterson is testing those changes and will be updating documentation to reflect what works.

Vulnerability Scanning. An RFP for a commercial solution has been drafted.

Better Monitoring. An RFP for a commercial solution will be drafted.

Laptop Encryption. Documentation is complete. Distribution logistics have been discussed with IST's Client Services staff. Bob Hicks will check status with Client Services staff.

USB Stick Encryption. TrueCrypt is a suitable solution.

Oracle Legacy Patches for Solaris 8. Due to costs and minimum requirements, the group agreed that this option is probably not cost effective.

4. **LMS PROJECT UPDATE, Andrea Chappell**

Led by Andrea Chappell, the project team has been charged with selecting a new Learning Management System (LMS) for the UW online course environment, following the acquisition of Angel Learning by Blackboard. The Project Sponsor is UCIST.

Chappell's update included the following topics:

- Why change from Angel?
- Who is Blackboard?
- Who are the main competitors now?
- What are the factors being considered in the LMS selection?
- Where is the project now?
- Next Steps:
 - Compile information from RFP and o/s and proceed to a short list.
 - Recommendation to UCIST (the sponsor) anticipated in February 2011.
 - Pilot in Spring 2011.
 - Migration

For Chappell's entire presentation, please see:

http://ist.uwaterloo.ca/projects/lms_selection/communications/20101021_ctsc_lms_selection_update.pdf

5. **UPDATES (VARIOUS TOPICS)**

Waterloo Userids (Bob Hicks). The group's next meeting will be held on November 3rd. The subcommittee will discuss goals of the investigation and identify required documentation.

Student Email (Martin Timmerman). Engineering plans to move at the end of the fall term; an exact date is to be determined. A self-service facility will be set up for people to query greylisting status and request changes.

Printing. Led by Don Duff McCracken, the subcommittee will review and pare down the requirements document.

Active Directory (Bruce Campbell and Erick Engelke). Martin Timmerman has prepared a project charter and will circulate to CTSC. Arts is interested in moving 'artsfaculty' to Nexus at the same time as ADS moves.

Microsoft Licensing (Bill Baer). A Windows Desktop deployment session with Glen Donegan of Microsoft will be offered on October 26th. Please let Sandra Laughlin know if you plan to attend.

Green IT (Bill Baer).

- Each member is collecting information on their respective areas
- Hope to meet with Retail Services to discuss their GreenIT initiatives for printing and copying
- Two research groups (WISE & WATRISK) are interested in helping the group define baselines to help validate GreenIT initiatives
- A GreenIT website is being considered

Network Management (Bruce Campbell). Engineering plans to move networks to IST's management for November 1st. A January 1st timetable is the goal for Arts, Computer Science, Math, and Science. While the networks will be under IST's management, there will be engagement with all the faculties going forward to try to ensure that the services meet people's needs.

8. **OTHER BUSINESS**

BES Accounts. Hicks informed the committee that for those on a corporate plan, the BES licenses will now be funded centrally. A BES license will be automatically provided for those on SyncJE. Other members of the corporate plan who are not now on BES or SyncJE will be licensed upon request.

Non BlackBerry, Smart Phones. IST supports BlackBerrys. Hicks will consider ways to assist students with support for iPhones and other devices.

9. **NEXT MEETING**

The next CTSC meeting will be held Thursday, November 4, 2010, at 1:30pm, in NH 3004.

/mlc
October 28, 2010

Melissa Conrad
Secretary to the Committee