

University of Waterloo

COMPUTING TECHNOLOGY AND SERVICES COMMITTEE

Minutes of the Meeting held November 4, 2010

PRESENT: Alan George (Chair), Melissa Conrad (Secretary), Bill Baer, Bruce Campbell, Andrea Chappell Marko Dumancic, Erick Engelke, Bob Hicks, Bill Ince, Paul Miskovsky, Carl Nagel, Victor Neglia, Tom Serviss, Terry Stewart, Jason Testart, Martin Timmerman, Roy Wagler

1. CHAIR'S REMARKS

Independent IT Security Review. The Chair thanked committee members for taking the time to meet with the independent consultants and for the candour and forthrightness with which they expressed their various views. A report is expected soon and will be submitted to the Board Audit Committee. The report may be distributed to other groups such as CTSC and UCIST.

2. APPROVAL OF THE MINUTES OF THE MEETING OF OCTOBER 21, 2010 AND BUSINESS ARISING

The minutes of the meeting of October 7, 2010 were approved as distributed.

BES Accounts. BES accounts will be made available to all faculty and staff. For those on the corporate plan, the license will be provided. Other faculty and staff may purchase a license with an account number or with cash.

3. PLANNING FOR NEW BUILDINGS – LESSONS LEARNED, Marko Dumancic and Erick Engelke, and Tom Serviss

Dumancic, Engelke, and Serviss shared their experiences with respect to planning for new buildings. Some parts of the process (such as initial IT infrastructure planning) went very well; however, some fairly significant common issues were also identified. The Chair asked Dumancic, Engelke, and Serviss to document their experiences and promised to follow up.

4. IT SECURITY UPDATE, Jason Testart

Passwords. Password expiry and history are on hold until the AD consolidation project is further along.

Null Sessions. There was a challenge in resolving NULL Sessions for Domain Controllers and certain versions of Windows Server. Mike Patterson has done some further research and found a solution. All those affected have been notified.

Vulnerability Scanning. An RFP for a commercial solution has been posted on MERX.

Better Monitoring. An RFP for a commercial solution is being drafted.

Laptop Encryption. Client Services has made some progress regarding the activation of a download site.

Oracle Legacy Patches for Solaris 8. While costs and minimum requirements will likely prove that this is not a feasible option, the group decided that it will still be useful to know exactly what the cost would be. Sandra Laughlin will be asked to continue her investigation.

VPN Project. This project is in the testing phase.

Policy and Security Management. We are trying to put together a list of people on campus who develop applications for the web. Terry Stewart will send mail to the Web Advisory list and others.

5. **STUDENT TECHNOLOGY ADVISORY COMMITTEE, Bob Hicks**

The first meeting of the fall term was held on October 14th. Hicks provided a summary:

- Ken Coates gave an inspiring speech. He said that we should be “WOWing” first year students when they come to campus because they have heard so much about IT at Waterloo.
- Giles Malet talked about the open data initiative. Giles has created a website at <http://opendata.uwaterloo.ca>
- Sean Van Koughnett talked about the student developer network.
- Karen Bhangui and Russell Lu talked about their new mobile app (<http://myuw.mobi>)
- Andrea Chappell provided an update about the LMS Project.

6. **UPDATES (VARIOUS TOPICS)**

Waterloo Userids (Bob Hicks). Following a discussion regarding the pros and cons of a proposed new algorithm for the creation of userids, the Chair asked the subgroup to continue meeting and come to an agreement.

Student Email (Martin Timmerman). Nothing to report.

Printing (Marko Dumancic). Nothing to report.

Active Directory (Bruce Campbell and Erick Engelke). The first meeting of the project team has been held.

Microsoft Licensing (Bill Baer).

- The Microsoft training session was well attended.
- At renewal time, the possibility of including servers will be revisited.
- Office 2011 for the Mac is now available in the CHIP.

Green IT (Bill Baer). Nothing to report.

Network Management (Bruce Campbell). Nothing to report.

8. OTHER BUSINESS

Agenda items. Prior to each meeting, the Secretary will solicit agenda items from committee members.

9. NEXT MEETING

The next CTSC meeting will be held Thursday, November 18, 2010, at 1:30pm, in NH 3004.

/mlc
November 15, 2010

Melissa Conrad
Secretary to the Committee